

# ERİŞİLEBİLİR AREL INDIVIDUAL MEETING SATISFACTION SURVEY

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Dear Participants,

To maintain and/or improve the quality of the arrangements made for you by Erişilebilir Arel, your responses to the questions below will be valuable. Thank you for taking the time to complete the survey and for your contributions.

1. My appointment request is met in a timely manner by ErişilebilirArel personnel.

- Strongly Agree
- Agree
- Partially Agree
- Disagree
- Strongly Disagree

2. I can easily reach ErişilebilirArel when needed.

- Strongly Agree
- Agree
- Partially Agree
- Disagree
- Strongly Disagree

3. The attitude and behavior of ErişilebilirArel personnel were positive.

- Strongly Agree
- Agree
- Partially Agree
- Disagree
- Strongly Disagree

4. I believe the interest, knowledge, and skills of ErişilebilirArel personnel are at a sufficient level.

- Strongly Agree

- Agree
- Partially Agree
- Disagree
- Strongly Disagree

5. ErişilebilirArel personnel provided accurate guidance regarding my concern.

- Strongly Agree
- Agree
- Partially Agree
- Disagree
- Strongly Disagree

6. I would seek support from ErişilebilirArel again if needed.

- Strongly Agree
- Agree
- Partially Agree
- Disagree
- Strongly Disagree

7. The counseling service I received from ARELPDR adhered to the principle of confidentiality.

- Strongly Agree
- Agree
- Partially Agree
- Disagree
- Strongly Disagree

8. Were you able to receive support regarding the issue you requested? Please share your thoughts below.